

Australian and New Zealand Short-Term Rental Association

Conference Statement of Behaviour

Welcome to our conference. To ensure a productive, respectful, and enjoyable experience for all participants, we ask that all members adhere to the following Statement of Behaviour:

- **Respectful Communication:**
 - Engage in discussions with respect and consideration for diverse perspectives.
 - Avoid interrupting or speaking over others during sessions and discussions.
 - Use professional and inclusive language at all times.

- **Professional Conduct:**
 - Maintain a professional demeanour in all interactions.
 - Respect the schedule and attend sessions promptly.
 - Dress appropriately for a professional setting.

- **Inclusivity and Diversity:**
 - Foster an inclusive environment where everyone feels welcome and valued.
 - Avoid discriminatory, harassing, or offensive behaviour or language.
 - Support and encourage the participation of all attendees, regardless of their background.

- **Confidentiality:**
 - Respect the confidentiality of information shared during the conference.
 - Do not share proprietary or sensitive information without permission.

- **Constructive Feedback:**
 - Provide feedback that is constructive and aimed at fostering growth and improvement.
 - Avoid personal attacks or negative remarks.

- **Conflict Resolution:**
 - Address any conflicts or concerns promptly and respectfully.
 - Seek the assistance of conference organisers or designated staff if needed.

- **Responsible Alcohol Consumption:**

- Consume alcohol responsibly at all times during the conference.
- Ensure that your behaviour remains respectful and professional when consuming alcohol.

By adhering to these guidelines, we can ensure a positive and enriching experience for everyone. Thank you for your cooperation and participation.

To Report an incident, ask a question, or make a request

If while at the conference you feel unsafe or have been involved in or have witnessed an incident that you believe violates this Code of Conduct, please let us know immediately. You are also welcome to ask a question or make a request related to this Code of Conduct.

You can do this by:

1. an in-person report or enquiry to an ASTRA/Arinex staff member at the registration desk (who will refer it to the relevant ASTRA contact)
or
2. contacting admin@astra.asn.au with the subject line as 'CODE OF CONDUCT'.

You will need to identify yourself if making a complaint, but your identity will not be disclosed to other parties, (unless and except as required by law).

Let's work together to create a respectful and engaging environment for all attendees.

Yoav Tourel

ASTRA Chair